



# ARE VIOLATIONS AND FINES PILING UP?



## COMPLIANCE DIVISION

*Clients have access to FRM's team of compliance specialists experienced in resolving violations*



## REGULATORY AGENCY LIAISON

*FRM can act as a liaison between clients and local, state and federal regulatory agencies*



## MORE THAN A CENTURY OF EXPERIENCE

*FRM's ownership team has more than 100 years of combined water and wastewater experience*

**Fluid Resource Management (FRM) specializes in helping clients facing regulatory agency violations and fines get back into compliance. Our compliance specialists work with clients and regulators to determine why the facility is in violation and then remedy the areas of non-compliance. Once a facility is no longer in violation, FRM can create master sampling and reporting schedules and train the client's staff to facilitate continued compliance.**

### WHAT SETS US APART?

FRM has Qualified Industrial Stormwater Practitioners (QISP) on staff

The Compliance Division has strong working relationships with regulators from local, regional, county, state and federal agencies

Systems are in place with local laboratories to provide real-time notification of exceedances based on permit limits and operational parameters

FRM is known for thorough service, attention to detail, transparency and proactive responses to potential problems and concerns by both clients and regulators.

**"I HAVE WORKED WITH FLUID RESOURCE MANAGEMENT ON COMPLIANCE AT SEVERAL WASTEWATER FACILITIES THROUGHOUT THE YEARS. FRM UNDERSTANDS REGULATIONS AND ANTICIPATES PROBLEMS BEFORE THEY OCCUR. FRM HAS GAINED MY TRUST THROUGH HUSTLE, HONESTY AND CONSISTENT COMMUNICATION."**

Matt Thompson  
Former RWQCB Regulator, Region 3



# FLUID RESOURCE MANAGEMENT

805.597.7100  
FRMINFO@FRM-OPS.COM  
FLUIDRESOURCEMANAGEMENT.COM  
CONTRACTORS LICENSE NO. 937346



## COMMON VIOLATIONS FACED BY CLIENTS



### WATER

- Failure to prepare or distribute Consumer Confidence Reports (CCR)
- Failure to collect samples or resamples
- Maximum Contaminant Level (MCL) exceedances
- Failure to comply with monitoring orders issued
- Failure to submit Electronic Annual Reports (EAR)
- Failure to maintain infrastructure
- Failure to inspect, maintain and flush hydrants



### WASTEWATER

- Failure to submit Self-Monitoring Reports (SMR) as required by Waste Discharge Requirements (WDR)
- Effluent limitation exceedances
- Failure to comply with APCD regulations
- Failure to collect samples or resamples
- Failure to submit and recertify Hazardous Material Business Plans (HMBP)
- Operator license requirement violations
- Sanitary Sewer Overflows (SSO)
- Failure to maintain infrastructure



### WINERIES

- Failure to submit Self-Monitoring Reports (SMR) as required by Waste Discharge Requirements (WDR)
- Failure to submit and recertify Hazardous Material Business Plans (HMBP)
- Effluent limitation exceedances
- Failure to collect samples or resamples
- Failure to maintain infrastructure



### STORMWATER

- Failure to maintain infrastructure and Best Management Practices (BMP)
- Failure to review and update Stormwater Pollution Prevention Plans (SWPPP)
- Failure to collect samples during Qualifying Storm Events (QSE)
- Failure to report sample results via Stormwater Multiple Application and Report Tracking System (SMARTS)
- Failure to submit annual report or annual No Exposure Certification (NEC) via SMARTS
- Failure to file for Industrial General Permit coverage

## HOW FRM CAN HELP RESOLVE VIOLATIONS AND FINES

Serve as a liaison between clients and regulators

Prepare or update master sampling and reporting schedules

Prepare and submit delinquent reports

Establish exceedance parameters and response procedures

Assist with determining violation causes and corrective actions

Perform deferred maintenance and prepare or review preventative maintenance schedules

Collect process and permit samples

Generate critical spare parts inventory lists

Coordinate sample analysis by local ELAP laboratories

Provide licensed water and wastewater operators to operate clients' systems

Prepare and deliver sample bottles

Create custom reporting templates and schedule automatic reminders

Assist with Capital Improvement Project (CIP) priority lists and budgets

Schedule monthly, quarterly, semi-annual and annual facility inspections

Staff training